

# FINANCIAL Statement

	Apr 1/19-Mar 31/20	Apr 1/18-Mar 31/19
<b>Revenue</b>		
Ministry of Health	\$487,311	\$487,470
Ministry of Health – One Time Funding	110,000	0
Donations	330,606	384,146
Fundraising	188,472	71,658
Other	13,230	13,778
<b>Total Revenue</b>	<b>\$1,129,619</b>	<b>\$957,052</b>
<b>Expenses</b>		
Salary & Benefits	\$1,033,706	\$868,056
Amortization	77,939	84,050
Fundraising Expenses	38,961	13,931
Operations	38,594	33,059
Share The Care & Grief Recovery	8,339	3,895
Utilities	10,046	5,513
Consulting & Professional Fees	37,953	22,177
Insurance	7,409	7,622
Advertising & Subscriptions	4,984	6,581
Office, Telephone, Travel	18,538	21,962
Training & Recognition	1,789	5,405
Bank Charges	315	271
Long-Term Interest	32,598	34,105
Miscellaneous	2,603	5,074
<b>Total Expenses</b>	<b>\$1,313,774</b>	<b>\$1,111,701</b>
<b>Surplus / Deficit</b>	<b>(\$184,155)</b>	<b>(\$154,649)</b>

### MAKE EVERY DAY MATTER (\$1000)

Scott & Mary Hall  
Helen Verekamp  
Diane Aitken  
Geert & Agnes Waanders  
Dan Templeton  
Gerald & Judith Roy

Rob McGuffin  
Ron Hamilton  
Jennifer Wincey  
John Eckert  
Willy Van Klooster

### FRIEND (\$1000-\$4,999)

Southbridge Care Homes  
Brown's Pharmacy  
K2 Wind Ontario  
Riverside Funeral Home  
Horizon ProResp  
Sleep Matters  
Groves TV & Appliance Centre  
Roz Morgan  
PA Roy Insurance,  
Excalibur Insurance  
Zehrs Goderich  
Walton Raceway  
Carlyle Peterson Law  
ABC Investments Goderich  
Seebach & Company Chartered  
Professionals  
Goderich Electric  
Meinen Custom Homes

Virtual High School  
Helen Verekamp  
Barry & Monica Page  
Belgrave Kinsmen  
Marilyn Elgie  
St Peter's Catholic Women's League  
Helen Dykstra  
Helen Pinder  
Cliff's Plumbing & Heating  
Blyth Christian Reformed Church  
Colin & Barb Currie  
Brucefield Community UCW  
Bad Apple Brewing Company  
Mary Cardinal  
Lighthouse Drugmart Limited  
William Creighton  
Tom & Wendy McFarlan  
Jane Davidson

### COMPANION (\$5,000-\$9,999)

Howick Mutual Insurance  
Metzger's Meats  
Everspring Farms

Tuckersmith Communications  
Muriel & George Taylor/Cantelon  
Sue Zacharczuk

### CONTRIBUTOR (\$10,000-\$24,999)

Anonymous  
Bill Anderson

### VISIONARY (\$25,000-\$99,999)

Bayfield Community Group  
Daryl Ball  
Devereaux Family  
Janmaat Family  
In Memory of Margaret Roney  
Allan Avis Architects

### COMMUNITY BUILDER (\$100,000 +)

Jim & Brenda McIntosh

*With Deep Gratitude  
to Our Donors*



The Dowson family experienced the true value of having a place like Huron Residential Hospice within our community. Joyce Dowson lived her final days with a group of caregivers who delivered empathy, compassion, respect and dignity. Volunteers always made time to visit and add extra touches to make meals more appealing to poor appetites. Huron Residential Hospice is truly an essential service to the families of Huron County.

*Bill Dowson*



### BOARD OF DIRECTORS

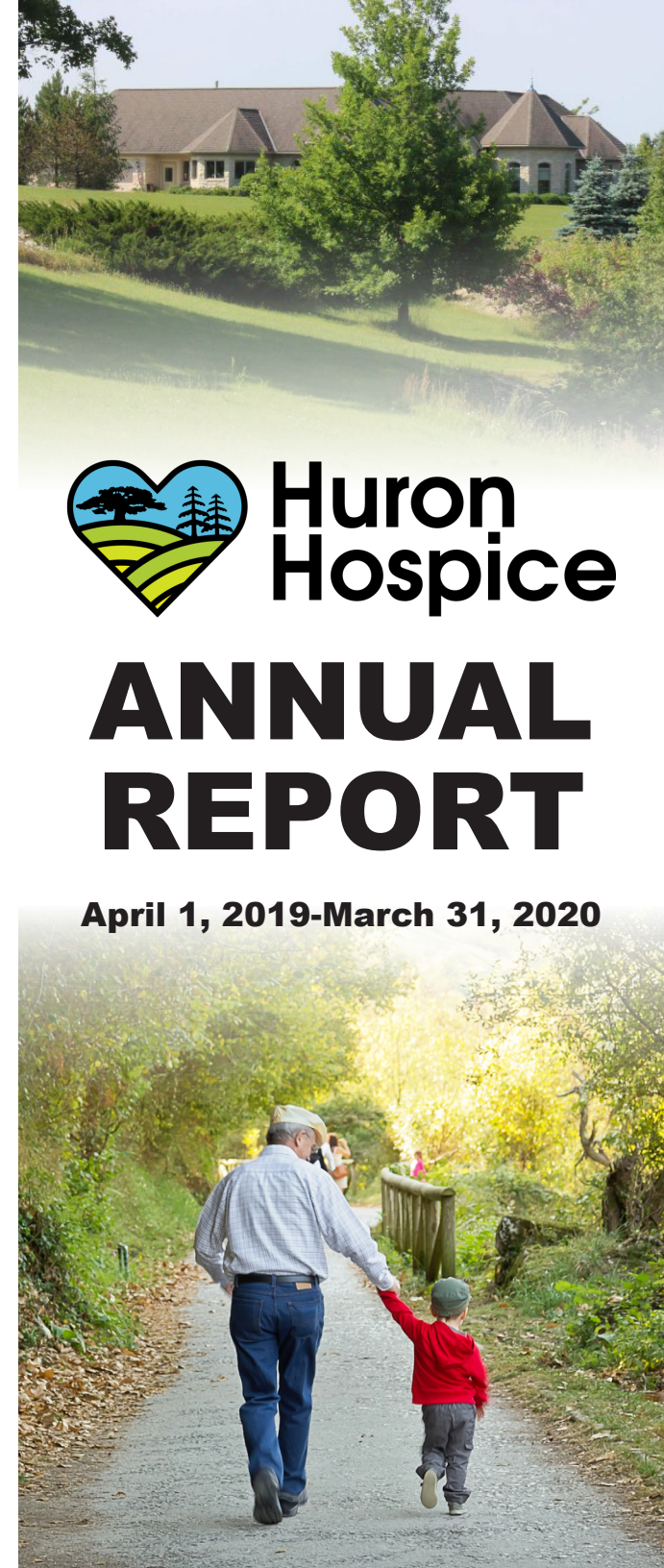
Jay McFarlan (Chair)  
Yvonne Kitchen (Past Chair)  
Kevin Kale (Treasurer)  
Carole Alce (Secretary)  
Maureen Cole

Tony Davison  
Michelle Hansen  
Elizabeth Kruspe  
Ralph Smith  
Gail Trewitt

### COMMUNITY PARTNERS

Huron Perth Ontario Health Team  
Huron Perth Healthcare Alliance  
Hospice Palliative Care Ontario  
Huron Perth Hospice Palliative Care Network  
Southwest Palliative Care Network  
Huron Community Family Health Team  
Alexandra Marine General Hospital  
Listowel Wingham Hospital Alliance  
Choices For Change  
PAIL Network  
Huron Perth Catholic District School Board  
Avon Maitland District School Board  
8Falconer Funeral Homes  
Haskett's Funeral Homes  
Huron Women's Shelter  
One Care  
CMHA  
Ontario Works  
Goderich Probation Office  
Huron Perth Centre for Children & Youth  
Rural Response for Healthy Children  
Huron Perth Public Health Unit  
Tanner Stefler Foundation  
County of Huron Social Services  
Room2Grow  
Centre for Employment & Learning  
Alzheimer's Huron  
Huron Safe Homes for Youth  
Huron Perth Children's Aid Society  
Huron Respite Network  
Big Brothers Big Sisters  
Victim Services

Huron Hospice Administration | Clinton Hospital – West Wing  
98 Shipley Street | Clinton, ON N0M 1L0  
Phone: 519-482-3440, ext. 6301 | infohospice@tcc.on.ca



# ANNUAL REPORT

**April 1, 2019-March 31, 2020**

# The Year in Review



## SHIRLEY'S RETIREMENT

In 1992, Shirley Dinsmore (with support from the board's past chair, Yvonne Kitchen) founded Huron Hospice Volunteer Services. Her vision, passion and tenacity created an organization that has become a household name in Huron County and provides hospice and bereavement services with compassion and skill to so many people. In her final two years before retiring, she led the establishment of the residence. We are deeply grateful for the exceptional foundation she has built.

## ACCREDITATION

Prior to Shirley's retirement, she led the organization to achieve full accreditation with Hospice Palliative Care Ontario for all of our community services. Residences do not go through the accreditation process until after operating for at least 3 years. The current accreditation status is valid for 3 years.

## LAUNCH OF STRATEGIC PLAN 2019-2023

During this year, the Board of Directors created and are now implementing a visionary 5-year strategic plan. All of the elements of the plan focus on creating a Centre of Excellence in Rural Hospice Care. Over these 5 years, linkages will be made with a local university to create a campus of excellence, research and learning which will be available to residents, caregivers, other rural hospice providers in Ontario and the general public.

## HURON PERTH ONTARIO HEALTH TEAM

The Huron Perth region was in the first round of provincially approved local Ontario Health Teams this year. Over 60 healthcare organizations in the two counties have begun to work closely together in preparation for the time soon when planning, funding and delivery of healthcare services will become the responsibility of the Huron Perth OHT. The three priority areas identified for our region are: Palliative Care, Complex Care and Mental Health & Addictions.



## ESTABLISHING THE MEMORIAL FOREST



This year, a portion of the 12-acre property along the Tranquility Walking Trail was established as a memorial forest. One can choose from 10 native coniferous and deciduous tree species to commemorate a loved one and place their name on the memorial board adjacent to the forest.

## AT THE RESIDENCE

During this first full year of operation, residents and family members have expressed profound gratitude for the skill and compassion provided by our nurses and volunteers. Huron Hospice continues to be unique in the province for its decision to staff only with registered nurses and registered practical nurses (since PSWs are in such short supply). One of each is present 24/7 while volunteers cover 12/7. Next to the positive feedback about nurses and volunteers, residents and family members comment on how much they appreciate the home-like environment and grounds.

## THE NEED FOR MORE BEDS

During the last half of this year, our occupancy at the residence was 97.2%. The average number of people on our waitlist was 12. Since opening the residence just 2 years ago, the people of Huron County have quickly come to appreciate the residence for its home-like environment and excellent care for both the resident and the family. Most people prefer to die at home but sometimes the ability of caregivers to support someone dying at home is too much. Huron Hospice is providing an alternative, but it has now become clear that more beds are needed. Over the coming year, the capital campaign will continue so that 2 beds can be added.



## AMAZING VOLUNTEERS

There is a reason why our organization was called Huron Hospice Volunteer Services for the first 26 years. It could not have functioned then, and it cannot function now, without volunteers. Most of our 130 volunteers have completed a 30-hour intensive hospice training program and use that training to support people in their homes who are living with life-limiting illnesses or support residents at end-of-life in our residence. Other volunteers do all of the yard maintenance, building maintenance and cleaning. Still other volunteers plan and execute our fundraising events. Huron Hospice could not function without our volunteers and we are deeply grateful for their service.



## LOSS, GRIEF AND BEREAVEMENT PROGRAMS

For 28 years, Huron Hospice has been known for its support of people in Huron County who have experienced loss – whatever that loss is – a job, a marriage, death of a loved one or the loss of a pet. After receiving training in the Grief Recovery Method, our staff and volunteers have provided one-on-one and grief group support to 120 people this year. In partnership with local school boards, 3 grief groups have been offered in high schools this year.

## BY THE NUMBERS

Home Hospice Clients	<b>282</b>
Hospice Residents	<b>52</b>
Grief Group Participants	<b>104</b>
Number of Volunteers	<b>130</b>
Number of Volunteer Hours	<b>9,053</b>
Average Number of People Waiting for Admission to Residence	<b>12</b>
Average Days Waiting at Hospital for Admission to Residence	<b>9.4</b>
Amount Donated by Huron County Community This Year	<b>\$436,000</b>
Facebook Followers	<b>2,035</b>

## COMMUNITY SUPPORT

All hospices in Ontario receive about half of their required funding from the Ministry of Health. While Huron Hospice is grateful for this support, the other half must be raised in donations and fundraising activity. We are profoundly thankful to the Huron County Community for their gifts totaling \$436,000 this year. Your support of the Hike For Hospice, Handbags For Hospice, Memorial Donations, Butterfly Release, Retired NHLers Hockey Game, Make Every Day Matter and other events and initiatives is deeply appreciated. In particular, we wish to thank all individuals and organizations who hosted third-party events which raised \$65,000.



## COVID-19 AND HURON HOSPICE

In the final month of this year (March), the world changed for Huron Hospice and for all of us in Huron County. Decisions were taken from guidance and direction provided by Public Health, Ontario Health, the Huron Perth Ontario Health Team, Huron Perth Healthcare Alliance and Hospice Palliative Care Ontario to ensure the safety and wellbeing of clients, residents, caregivers, staff and volunteers. By the end of March, all visitors were being screened, personal protective equipment was being used, visitor restrictions were in place, in-person volunteer services were suspended, several non-clinical staff were working from home and revisions were made to our fundraising plan since so many of our traditional methods of raising funds would be affected.