



# Huron Hospice

## IMPACT REPORT

APRIL 1, 2022 - MARCH 31, 2023



# OUR MISSION

To provide quality hospice palliative care in our rural communities.

# OUR VISION

Huron Hospice will be a rural centre of excellence in hospice palliative care.

## REPORT FROM THE CHAIR

As I pen this preface to our annual impact report, I am filled with immense gratitude and a profound sense of pride for the journey we have undertaken together over the past years. It is both an honor and a privilege to serve as the Chair of this remarkable organization, and as I approach the end of my tenure, I am compelled to reflect on the remarkable growth we have achieved, together, as a community.

Since opening the doors on our hospice residence in May 2018, our humble community hospice program has evolved into a beacon of compassionate care, touching the lives of 211 individuals and their families. The successful completion of our 2nd capital campaign (a testament to the trust and support bestowed upon us by the community) will see Huron Hospice Bender House expand from 4-beds to 6-beds in the coming year. Our community programs, and counselling services, operating since 1994, have continued to grow and touch the lives of many as our organization continues to grow. This growth is a reflection of the faith our community places in our mission.

Just as Huron Hospice supports the people of our community, the community supports Huron Hospice. Our donors, who generously open their hearts and wallets to ensure our services continue,

our dedicated volunteers who selflessly give their time, our highly skilled staff who work tirelessly to provide comfort and solace, and the recipients of our services who inspire us with their courage – you are all an integral part of this remarkable journey.

As I step down as Chair, I am filled with a sense of fulfillment and optimism for the future. Our organization is poised to continue its growth, and I have every confidence that our community will stand by us every step of the way. Together, we have proven that in the face of hardship, even a pandemic, we not only endure but thrive.

In closing, I want to express my deepest gratitude to all of you – the pillars of strength behind our success. Thank you for your unwavering support, your boundless generosity, and your unshakeable belief in our mission. It has been a privilege to serve as your Chair, and I look forward to witnessing the continued growth and impact of our beloved organization.

With heartfelt thanks,

Jay McFarlan,  
Board Chair



*Thank you for your professional, compassionate and kind care provided to my husband during his last few days. He was pain-free and comfortable in your caring kindness.*

*You are a very special palliative care team  
and we are very grateful to each of you.*

*-Wife of resident*

## HURON HOSPICE ANTI-RACISM STATEMENT

At the core of Huron Hospice is a steadfast belief in the intrinsic value of each individual and their right to quality of life and quality of care. Huron Hospice acknowledges the long-term and historical trauma that has been a reality for racialized minorities and Indigenous peoples who have had their rights denied and infringed for generations.

Racism, discrimination, exclusion, intolerance, and violence have no place in a just society, and especially in health care. Huron Hospice condemns racism in all its forms, and we stand with all those who have suffered injustice and discrimination.

Huron Hospice is on a journey of continuous learning about systemic and individual racism in our society and in our organization. While on this journey, we will take action to challenge racism in all its forms, whether intentional or unintentional. We will challenge each other, hold each other accountable, reach out to each other, and respect the people we serve and with whom we work. Now and always.

## HURON PERTH AREA ONTARIO HEALTH TEAM

Huron Hospice continues to be actively involved in the Huron Perth Area Ontario Health Team. Huron Hospice is one of the 42 healthcare full members of the HPA OHT (there are 9 collaborating partners). As each of the 42 OHTs are fully developed in the province, these will become the locus of planning, coordination and funding to better serve patients and clients by focusing on local care. The vision of our local OHT is “a sustainable people-driven system that strives to provide a positive experience for all”.

## HOME HOSPICE SERVICES

Over these 29 years, Huron Hospice trained volunteers have supported a few thousand people in Huron County who are living with life-limiting illnesses or are bereaved following the loss of a loved one. These 50 volunteers were very happy this year to return to in-person visits. Most people want to die at home and our team helps make that possible by listening, holding a hand or providing a break to the caregiver in the home. The dedication of this team of very skilled volunteers is exceptional with some having supported dozens of people in their 20 or more years of providing this care.

Home Hospice Clients 104  
Home Hospice Visits 687

## LOSS, GRIEF & BEREAVEMENT SERVICES

All of these services are supported by donations as there is no funding from the province for this important work. Once again, the Huron County community has come through making it possible for us to support 103 people who participated in 95 grief group sessions. Groups were provided, mostly in-person, but some by Zoom, to educators and parents in the “Helping Children With Loss” sessions, and to youth through the “Good Grief” groups in their high schools. Six groups were offered for any adult while other groups were specifically for widows or widowers. There was also a group specifically for those who lost someone by suicide. The feedback from participants is deeply moving and strongly indicates that these groups prevent later isolation or unresolved grief which could have required more intensive care such as therapy or hospital.

Grief Group Participants 103  
Grief Group Sessions  
Attended 591

## HOSPICE RESIDENCE SERVICES

It is now five years since the residence opened and in that time 211 people on their end-of-life journey have fully lived their final days and weeks at Huron Hospice Bender House. Many hundreds more, who were caregivers, were now able to be family and also be cared for by our team. Simone Weil said that “attention is the rarest form of generosity”. Having two nurses present 24/7, along with volunteer support, allows us to be fully present and attentive. Like all healthcare organizations, we have had some challenges caused by the lack of registered nurses, yet our nursing team, always driven by the needs of residents and families, have been creative and selfless to ensure they are present. We are deeply grateful for their compassion and their skills as specialists in hospice/palliative care. They know what they’re doing.

## DONOR SUPPORT

This year, and every year, the community donates over \$500,000 in support of Huron Hospice services so that all of them can be free. During this year, funding from the province supported 38% of our services. Concurrently over the past 3 years, the community has supported the capital expansion which raised over \$2M dollars. This is extraordinary in the relatively small community of Huron County. The signature annual event – No Place Like Home – continues to net \$100,000 while our Wings of a Dove Christmas campaign also raises almost \$100,000. As we move post-COVID, memorial donations and third-party events have returned, and our comprehensive planned giving program is planting seeds for the future. You will note in this report the list of the hundreds of individuals, families, service clubs, churches, businesses, foundations and others who are vital to the very survival of Huron Hospice.

**Donations Received \$556,566**  
**Facebook Followers at**  
**March 31 3,134**

## VOLUNTEER SUPPORT

It is a humbling and extraordinary thing to watch our 130 volunteers. They are skilled, passionate, compassionate and engaging. The board of directors not only offer wisdom and clarity as they meet monthly. They also sit on board committees and offer other types of governance assistance. Our 40 home hospice volunteers bring their specialized training and deep care to the homes of those who are facing end of life to support them and their families. Our residence volunteers screen visitors, check in on residents, buy groceries, prepare food, decorate, clean and in other ways ensure Bender House is a home-away-from-home. Speaking of cleaning, our amazing Jim Tyo cleans the residence daily, each day of the week. Our Garden Party crew weekly make our grounds some of the most beautiful 12 acres in the county. The fundraising volunteers host exceptional events such as the Hike For Hospice and There's Not Place Like Home telethon. We have so many music volunteers we can hardly count them, and they bring music for the soul. Then there are sewing, hairdressing, correspondence, spiritual, massage therapy and other volunteers. Huron Hospice simply could not function without our volunteers and we are so grateful.

**Number of Volunteers at**  
**March 31 133**  
**Number of Volunteer Hours 4,823**

## EQUITY, DIVERSITY & INCLUSION

We are grateful to have received a \$91,000 grant from the federal Community Services Recovery Fund. This grant will allow us to complete a human resources equity audit, a services equity audit and provide EDI training to the board, management, staff and volunteers over the coming year. In addition, the grant will provide Mental Health Resiliency training for staff and volunteers.

## TWO ACCREDITATIONS

In the coming year, Huron Hospice will be seeking re-accreditation for our community hospice program (what we call our home hospice program). To do so, we will have to provide evidence of compliance with 220 standards of care. We are also engaged in an accreditation with MusicCare. If all goes well, we are hopeful to be just the second hospice in Canada to be certified with MusicCare demonstrating the many ways we use music as a vehicle of healing for residents, family, volunteers and staff.

## RESIDENCE EXPANSION – BENDER HOUSE

In our last annual report, we announced that Susan and David Bender had just provided a gift of \$500,000 to our capital campaign and, as a result, the home is now called Huron Hospice Bender House. Their contribution inspired others so that we completed our campaign to reach over \$2M this year and expand to six beds. Once the final Ministry of Health approvals are in place, we expect to begin construction in the fall of 2023.



# STAFF & VOLUNTEER RECOGNITION FOR YEARS OF SERVICE

*Next year will mark 30 years that Huron Hospice has offered service in Huron County, 5 of those with residence care. We recognize the following volunteers and staff for years of service.*

## **VOLUNTEERS: 5-9 YEARS**

Sherry Boyce  
Sondra Buchner  
Rose Gilck  
Jackie Simpson  
Marlene Baker  
Ralph Smith  
Ronald Laplante  
Linda Van Wyk  
Heather Robinson  
Abby McGavin  
Jim Tyo  
Jay McFarlan  
Marge Blokker  
Juanita Draper  
Corinne Simser-Wagg  
Nancy Attrill  
Patricia Martin  
Sharon Jerome  
Debra Shelley  
Grace Deputter  
Cathy Strickland

Kim Statia  
Krista Lloyd  
Mary Ellen Ropp  
Mary Jane Coxon  
Stacey Popp  
Monica Ives  
Helen Varekamp  
Bert Dirven  
Laurie Ginne  
Latisha van Beets  
Roy van Beets  
Kate Ryan  
Kevin Kale

Florence Clarke  
Nancy Martin  
Marg Pritchard  
Marion McGregor  
Laurel Lebeau  
Jim McNichol

## **VOLUNTEERS: 20-29 YEARS**

Donald Proctor  
Cathy Harkes  
Kathy Adams

## **VOLUNTEERS: 10-19 YEARS**

Grace Wiggins  
Dianne Kuntz  
Norma Khan  
Sandra Lee  
Grace Dolmage  
Josie Cook  
Sjani Craig

## **STAFF: 5 YEARS**

Liz Belaskie  
Sherry Boyce  
Abby Gordon  
Krista Lloyd  
Lindsay Nuhn  
Linda Van Wyk

***My brother had prayed to be able to finish his last days in hospice and he got his wish. He kept telling me that he was happy, happy, happy. You so beautifully and selflessly exemplified love and compassion. Thanks for taking such good care of my brother. Thanks for all you did for him, and for all of us, his family and friends.***

***- Sister of resident***



# LEADERSHIP TEAM

Sally Brodie, Loss Grief & Bereavement Programs Coordinator  
Erin Donald, Resident Care Coordinator  
Deb Shelley, Volunteer Coordinator  
Willy Van Klooster, Executive Director  
Christopher Walker, Manager of Fund Development

# BOARD OF DIRECTORS

Jay McFarlan (Chair)  
Kevin Kale (Treasurer)  
Elizabeth Kruspe (Secretary)  
Lisa Taylor  
Robin Wark  
Jasmine Clark

Brenda Kinnear  
Tony Davison  
Louise Sygrove  
Michelle Hansen  
Hali Adair  
Jen McMillian

# COMMUNITY PARTNERS

Huron Perth Ontario Health Team  
Huron Perth Healthcare Alliance  
Hospice Palliative Care Ontario  
Huron Perth Hospice Palliative  
Care Network  
Southwest Palliative Care Network  
Huron Community Family Health Team  
Alexandra Marine General Hospital  
Listowel Wingham Hospital Alliance  
Huron Perth Addictions &  
Mental Health Association  
PAIL Network

Huron Perth Catholic District  
School Board  
Avon Maitland District School Board  
Huron Women's Shelter  
One Care  
CMHA  
Ontario Works  
Goderich Probation Office  
Huron Perth Centre for Children & Youth  
Rural Response for Healthy Children  
Huron Perth Public Health Unit  
Tanner Steffler Foundation  
County of Huron Social Services

Room2Grow  
Centre for Employment & Learning  
Alzheimer's Huron  
Huron Safe Homes for Youth  
Huron Perth Children's Aid Society  
Huron Respite Network  
Victim Services  
MacKay Centre For Seniors  
Riverside Funeral Home  
McBurney Funeral Home  
McCallum & Palla Funeral Home  
Falconer Funeral Homes  
Haskett's Funeral Homes



**CAPITAL CAMPAIGN MAJOR DONORS (\$10,000 OR MORE)**

David & Susan Bender | Bayfield Community Group | Town of Goderich  
 Municipality of Bluewater | Tuckersmith Communications | Goderich Rotary Club  
 Osborne & Hibbert Mutual Insurance | Howick Mutual Insurance | Allan Avis Architects  
 Harold & Mary Smith | Don & Linda Edward | Michael & Catherine Strickland  
 Allen Ische & Nancy Arthur-Ische | McGavin Farm Equipment  
 Margaret Roney & Family | Bryan & Lynda Vincent | Kevin & Nancy Kale  
 Estate of Jim Shanahan | Unifor Local 16-0 | Daryl Ball | Diane Aitken  
 Estate of Doris Stanworth | Janmaat Family | JP Bickell Foundation | Orr Insurance  
 Estate of Rita Coombs | Estate of John Eckert | Two Anonymous Gifts



	<b>Apr 1, 2022 - Mar 1, 2023</b>	<b>Apr 1, 2021 - Mar 1, 2022</b>
<b>Revenue</b>		
Government Grants	\$862,142	\$856,825
Donations	541,687	900,822
Fundraising	290,366	305,531
COVID Emergency Funding	3,972	139,181
Other	9,018	8,011
<b>Total Revenue</b>	<b>\$1,707,185</b>	<b>\$2,210,370</b>
	(\$168,707 donations to capital campaign)	(\$678,573 donations to capital campaign)
<b>Expense</b>		
Salary & Benefits	\$1,187,585	\$1,014,971
Amortization	73,121	66,679
Fundraising Expenses	39,712	78,638
Operations	48,781	56,160
Grief Services	8,690	72,937
Utilities	10,873	8,836
Consulting & Professional Fees	29,680	25,327
Insurance	12,708	10,442
Advertizing & Subscriptions	4,872	9,691
Office, Telephone, Travel	22,254	24,898
Training & Recognition	1,810	2,741
Bank Charges	990	770
Long-Term Interest	33,000	36,088
Miscellaneous	3,593	278
<b>Total Expense</b>	<b>\$1,477,669</b>	<b>\$1,408,456</b>
<b>Surplus / Deficit</b>	<b>\$229,516</b>	<b>\$801,914</b>
	(\$60,000 transferred to Operating Reserve Fund)	(\$70,000 transferred to Operating Reserve Fund)

# WITH DEEP GRATITUDE TO OUR DONORS

## MAKE EVERY DAY MATTER (\$1000)

Laurien Trowell  
Willy Van Klooster  
VanDriel Excavating Inc

Helen Varekamp  
Bryan Underwood  
St Peter's Catholic Women's League

Devin Nadeau  
Greg & Kathy O'Reilly  
Gerald and Judith Roy

Carrie McIlwain  
Murray Haines  
Compass Minerals

## FRIEND (\$1000-\$4,999)

Rosemarie Wiese  
Compass Minerals  
Nelly Plasschaert  
Helen Varekamp  
Connect Markeing  
Lighthouse Drugmart Ltd  
Blyth Ultramar  
Andrew Ward  
Groves TV & Appliances  
Howick Mutual Insurance  
HT & C Mutual Insurance  
Lynn Hoy Enterprises  
Steve Reesor  
Gerry & Elaine Vanden Hengel  
The Backyard Flower Shop  
Mary Elliott  
Falconer Funeral Homes  
Marie McGuire  
Elizabeth Ross  
Tina Sikma  
Geoff Smith  
Todd Stanbury  
Papyrus Rx Ltd  
Lions Club of Seaforth

Carlyle-Peterson Lawyers  
CARSTART Goderich  
Da-Lee Dust Control  
Florence Elliott  
Scott & Mary Hall  
Horizon ProResp Inc  
Jessica Kuiper  
Shoreline Transfer Services  
Giant Tiger  
Canadian Tire  
Hot Rods of Huron County  
Michael Lawrence  
Kevin McIlwain  
Karen Freeland  
Arbor Memorial Inc.  
Auburn & District Lions Club  
Jean Bennett  
Blyth Legion Ladies Auxiliary  
Frances Bouchard  
Janet Buchanan  
Betty Burns  
Canada Gives  
Clinton Kinette Club  
Dave & Debbie Colbourne

Mark Coulthard  
Dorothea Ducharme  
Eastlink  
Mary Elliott  
Pat Fields  
General Coach Canada  
Floyd Good  
Roma Harris  
HCM Farms Limited  
Hensall District Co-Op  
Hullett Masonic Hall  
Industrial Alliance Financial  
Jackman Foundation  
Jacob Auctions Ltd  
Keys Farms Inc  
Kinsmen Club of Goderich  
Fred Leitch  
Lions Club of Brussels  
Loblaws Inc  
Loyal Orange Lodge Seaforth  
Bill Gibson & Marianne Menzies  
McDougall Energy Inc  
Meinen Custom Homes  
Ross & Glenna Pannabecker

Parr Line Agri  
Penguin Solar  
Dean Reynolds  
Robert's Farm Equipment  
Debra Robertson & Family  
Murray Robinson  
Patricia Robinson  
Royal Homes  
Jake & Shirley Rylaarsdam  
Seebach & Company  
Sid Bruinsma Excavating  
Richard & Lori Skinner  
Southbridge Health Care  
Angela Stoll  
Muriel Taylor  
Dan Templeton  
Royal Canadian Legion Blyth  
TLC Animal Husbandry  
Bryan Underwood  
Arthur Veenstra  
Agnes & Geert Waanders  
Walmart Canada  
West Wawanosh Mutual  
Sue Zacharczuk

## COMPANION (\$5,000-\$9,999)

Ron Hamilton  
Rotary Club of Mitchell  
Jeanette Irwin  
Hugo & Moira Maaskant  
Brendan Lane  
Metzger Meats  
Knights of Columbus 5420  
Haskett Funeral Homes  
Sue Smith

Lions Club of Clinton  
Connect Marketing  
Norah Anderson  
Community Futures Huron  
Groves TV & Appliance  
Nicolas Potvin  
Vandenheuvel Structures  
Legion Ladies Auxiliary 109  
Everspring Farms Ltd

Maryann Dannhaeuser  
Goderich Catch The Ace  
Bayfield Lions Club  
Bluewater Office Equipment  
Two Anonymous  
Howick Mutual  
Estate of Laurie Kruse  
Coast Goderich  
Francine Vanasse

Walter Blackburn  
Wallenstein Feed Foundation  
Merner Contracting  
Huron Tractor  
Corrie's Foodland  
Brindley Auction Service  
Taylor & Anne Marie Lambert  
Janice Hayes & James Whytock  
West Coast Blues

## CONTRIBUTOR (\$10,000-\$24,999)

Bill Anderston  
Anonymous  
Bryan & Linda Vincent  
Allen Ische & Nancy Arthur-Ische  
Howick Mutual Insurance  
Town of Goderich  
RBC Foundation  
Linda & Don Edward  
Diane Aitkin

Usborne & Hibbert Mutual  
UNIFOR Local 16-0  
Peter Tovenati  
In Memory of Jim Shanahan  
Rita Coombs Estate  
Blissful Blinds  
Grace Cameron  
Alvin McGee  
Eleanor Erskine

Progressive Turf Equipment  
Nancy Denomme  
Anonymous  
Compass Minerals  
Orr Insurance  
Bruce Power  
Michael & Cathy Strickland  
Municipality of Bluewater  
Kevin & Nancy Kale

Anonymous  
Donna Smith  
Clinton Family Health Team  
Joe & Mary Meaden  
Dave Andrews  
Barry & Monica Page  
Municipality of Central Huron

## VISIONARY (\$25,000-\$99,999)

Goderich Rotary Club  
Daryl Ball  
Devereaux Family  
Tuckersmith Communications

Allan Avis Architects  
Kathleen Whitmore Estate  
In Memory of Margaret Roney  
Janmaat Family

Anonymous  
JP Bickell Foundation  
Knights of Columbus 5290  
Gord & Anne Lavis

Harold & Mary Smith  
McGavin Family &  
McGavin Farm Equipment

## COMMUNITY BUILDER (\$100,000 PLUS)

Susan & David Bender  
Jim & Brenda McIntosh

Doris Stanworth Estate  
Bayfield Community Group

Anonymous Estate  
John Eckert Estate



**Huron  
Hospice**

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